



About Advanced Cleaning & Restoration

Advanced Cleaning & Restoration (AC&R) is an **Institute of Inspection Cleaning and Restoration Certified** (IICRC) firm that has been serving insurance companies, agents, adjusters and insured's in the Worcester County area since 1992.

AC&R is a full service restoration contractor located in Worcester, Massachusetts. Our employees are **IICRC** certified technicians experienced in restoring buildings and contents after disasters resulting from fire, soot damage due to furnace malfunctions, water, odor, mold, sewerage, oil spills and more. AC&R's employees are trained and certified by the **Institute of Inspection Cleaning and Restoration** (IICRC) in the following areas:

- **Fire and Soot Damage Restoration**
- **Water Damage Restoration and Structural Drying**
- **Deodorizing**
- **Carpet Cleaning and Stain Removal**
- **Upholstery Cleaning and Fabric Care**
- **Textile Cleaning**
- **Carpet Repair and Reinstallation**

Certified by the Association of Specialists in Cleaning and Restoration (ASCR) for:

- **Mold Remediation**

Trusted Quality Restoration
TOLL FREE: (888) 633-2638



FIRE
SMOKE
SOOT
OIL SPILLS
WATER DAMAGE
MOLD REMEDIATION
SEWERAGE
DEODORIZING
VANDALISM
CARPET & UPHOLSTERY



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Our commitment...

- To provide quality service at a *fair* price. We welcome you to compare our pricing to that of our competitors. **We are confident you will realize a 20 to 40% savings.**
- **Fast response** to minimize damage.
- Keeping insurance adjusters and property owners informed regarding all aspects of the cleaning and restoration process. AC&R will work jointly with adjusters and property owners regarding decisions requiring major restoration expenditures.
- Insure **quality workmanship** by utilizing only trained and certified professionals on all jobs.
- Maintain continued presence on jobs until completion. **The work schedule is not interrupted or delayed until all work is completed** to the insured's satisfaction.
- Utilize a well-organized job sequence to insure timely job completion.
- Provide detailed estimates.
- **Complete customer satisfaction** is our goal. Each customer is required to complete and sign a Quality Assurance form and Work Completion form.
- Maintaining professionalism through **continuing education** for all employees, **uniformed clean appearance**, and quality **customer service**.
- Provide only modern, **state-of-the-art equipment and cleaning materials** to insure quality performance.
- Recommend only **experienced quality subcontractors**.

SERVICES



Soot Damage Cleaning

Cleaning of soot from furnace malfunctions and fires.

Fire Damage Cleanup

Full service cleaning provided. Including debris removal, soot cleaning, deodorizing, pack-out/move-out service, demolition, itemizing, etc.



Water Damage Cleaning

Complete water damage cleaning and drying. This includes pump-out service, water extraction, carpet cleaning and reinstallation, tear out service and structure drying.

Deodorizing

All types of deodorizing including thermo-fogging, ozone deodorizing, direct application deodorizing, and vapor deodorizing.

Move Out Service

Complete pack-up/move-out service utilizing our **spacious and clean** warehouse facility. On-site storage containers also available.

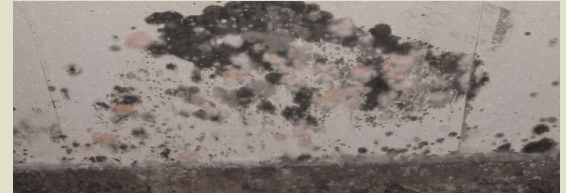


Structure Drying

Structure drying using the latest water detection and drying equipment. We use both evasive and non-evasive techniques to insure the most economical process to minimize rebuilding costs.

Mold Remediation

Complete and economical mold remediation service using certified methods.



Subcontract Services

Laundry and dry cleaning, furniture refinishing, painting and redecorating and structure repair. We utilize only contractors qualified in the restoration field.

Additional Services

- VANDALISM CLEANING
- OIL SPILL CLEAN UP
- SEWERAGE CLEAN UP
- DUCT CLEANING
- PRESSURE WASHING
- CARPET CLEANING
- UPHOLSTERY CLEANING

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